

Centre Number	Candidate Number	Name
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UNIVERSITY OF CAMBRIDGE INTERNATIONAL EXAMINATIONS  
International General Certificate of Secondary Education

**TRAVEL AND TOURISM**

**0471/01**

Paper 1

Specimen paper for examination from 2007

**2 hours**

Candidates answer on the Question Paper.  
No Additional Materials are required.

**READ THESE INSTRUCTIONS FIRST**

Write your Centre number, candidate number and name on all the work you hand in.  
Write in dark blue or black pen.  
You may use a soft pencil for any diagrams, graphs, or rough working.  
Do not use staples, paper clips, highlighters, glue or correction fluid.

Answer **all** questions.  
At the end of the examination, fasten all your work securely together.  
The number of marks is given in brackets [ ] at the end of each question or part question.

This document consists of **13** printed pages and **3** blank pages.

## Question 1



VIKING RIVER CRUISES  
Exploring Europe  
in Comfort

8/1102

## Viking River Cruises The World's Leading River Cruise Line®

WTM London, November 11-14, 2002  
Stand EM 3619 "Germany stand" (European and Mediterranean)

### Viking River Cruises Becomes Company Name

Effective immediately, Viking River Cruises will absorb KD River Cruises into its corporate structure, making Viking River Cruises the global brand. Concurrently, the company name, "Viking-KD" will be replaced by Viking River Cruises.

### New Global Marketing Strategies Highlight 2003 Season

Viking River Cruises has launched a global marketing strategy that will better serve the passengers and travel agents alike. The Los Angeles-based office is responsible for sales and marketing efforts aimed at North America and other English-speaking markets while the Cologne-based office will service all European and other worldwide markets.

### Unified Global Brand Image

As evidenced by the 2003 brochures, Viking River Cruises has introduced a more unified brand image that will be used in all sales and marketing materials worldwide. The first brochures to display this "new look" are the U.S. and German versions, which will be followed shortly by brochures for Italy, France and other countries.

### All-New Itineraries

For the 2003 season, Viking River Cruises will introduce a number of all-new itineraries.

Those being offered to the U.S. and English-speaking markets include: *Eastern European Odyssey*, a 17-night adventure along the lower Danube River roundtrip from Vienna to the Black Sea; *A Rhine Getaway*, a 5-night cruise from Basel to Amsterdam (or reverse); *Rhine & Moselle Explorations*, a 12-night program from Amsterdam to Basel (or reverse), stopping at select ports in the Netherlands, Germany, France and Switzerland; and *France's Finest*, the combination of the 7-night Seine cruise and 7-night Rhône cruise offering passengers the best of France.

New itineraries for the global markets include the *Rhine & Moselle Symphony*, a 7-night cruise roundtrip from Strasbourg to Cochem; *Blue Danube-Black Sea*, a 17-night cruise along the lower Danube roundtrip from Passau to the Black Sea; and *The Tulips Trip*, a 7-night roundtrip from Amsterdam, through Holland and Belgium during the scenic blooming season.

### Viking Primadonna Added to Fleet

Beginning in 2003, the 148-passenger *Viking Primadonna* will host cruises on two of the global itineraries, the 7-night Passau-Budapest-Passau and the 17-night Passau-Black Sea-Passau. The first-ever river cruise ship to be built in catamaran style, *Viking Primadonna* joins the Viking River Cruises fleet on a long-term charter with Conti Flussschiffahrt GmbH & Co. KG MS "PRIMADONNA."

### Contact:

[www.vikingrivercruises.com](http://www.vikingrivercruises.com)

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Fig.1

Refer to Fig.1, an information sheet about Viking River Cruises.

(a) Identify **five** rivers used for cruises.

.....  
.....  
.....  
.....  
..... [5]

(b) Suggest reasons why Viking River Cruises has offices in both Europe and the USA.

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.....  
..... [4]

(c) Describe **three** ways in which Viking River Cruises is promoting its products to the travel trade.

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.....  
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.....  
..... [6]

(d) Explain **two** features of the services provided on board river cruises that attract cruise passengers.

.....  
.....  
.....  
..... [2+2]





Question 2

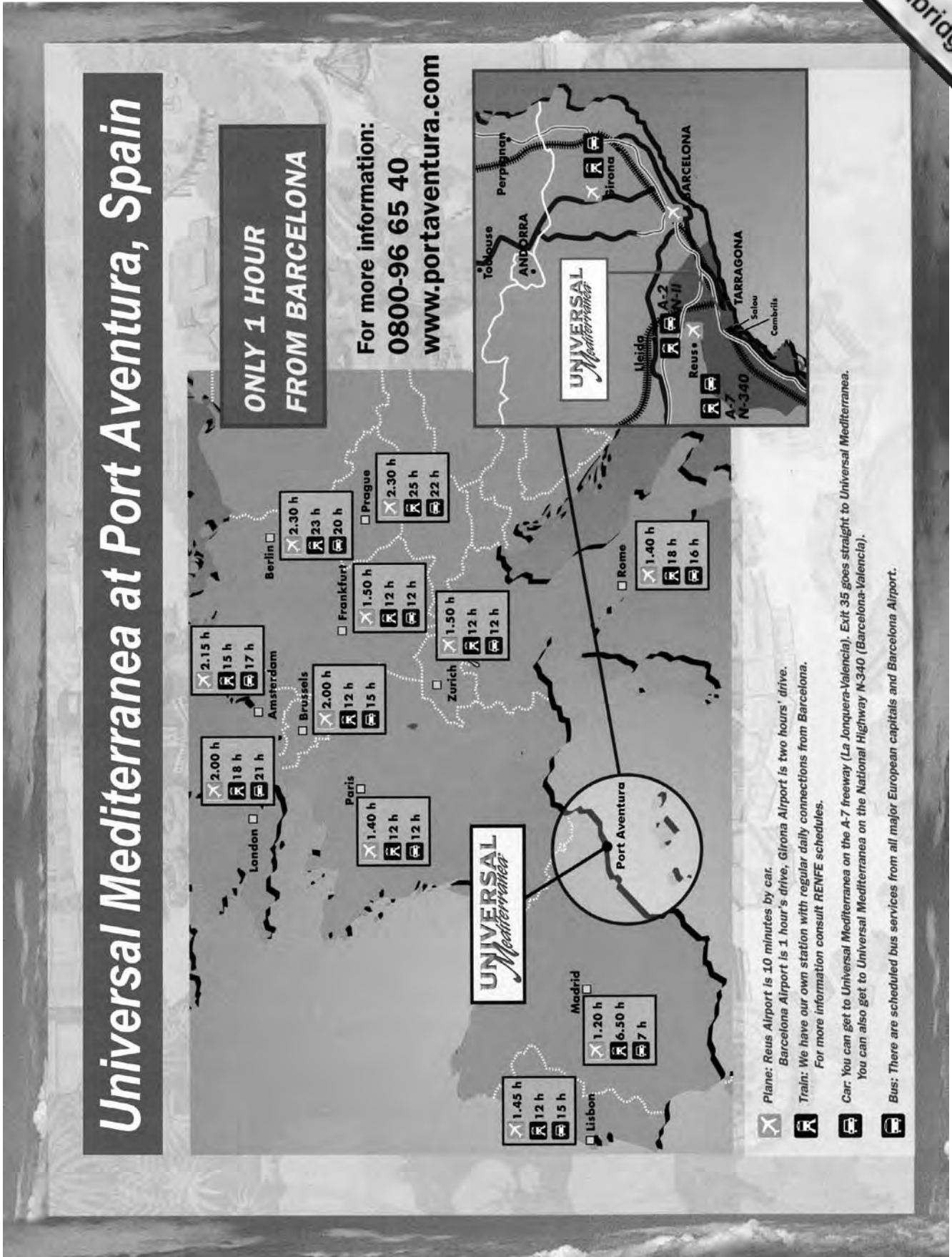


Fig. 2

Refer to Fig. 2, an information sheet about the Universal Mediterranea development at Port Aventura in Spain.

(a) Identify the following journey times to the development:

(i) by rail from Prague

..... [1]

(ii) by road from Rome

..... [1]

(iii) by air from Amsterdam

..... [1]

(b) Name **three** airports directly serving the Port Aventura resort.

.....  
.....  
..... [3]

(c) Explain **two** reasons, other than transport, why the Port Aventura resort was developed in this part of Spain.

.....  
.....  
.....  
..... [2+2]

(d) Suggest **five** features of the theme park at Port Aventura that are likely to be included on their website.

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.....  
.....  
.....  
..... [5]







# Singapore The New Celebrity Hotspot

**Geri Halliwell and Nick Faldo**  
During her stay at The Ritz-Carlton Millennia, Geri met up with fellow guest Nick Faldo who treated her to some top golf tips at The Laguna National Golf and Country Club.

**Martine McCutcheon**  
Martine recently stayed in The Fullerton, Singapore's newest and most stylish hotel. Its rich heritage, neo-classical architecture and strategic location make it an inspiration to all.

**Fatboy Slim**  
Along with John Digweed and Sasha, Norman Cook regularly plays at Zouk - Singapore's premier dance club.

**Tom Cruise and Penelope Cruz**  
The couple stayed at the Four Seasons Hotel for the premier of Vanilla Sky, and the hotel is also favourite of Jude Law and Donatella Versace.

**Nicole Kidman**  
Nicole regularly stays at The Gallery hotel - Singapore's first riverside designer 'hip' hotel. The hotel aims to live up to its name - inside and out - as the entire building serves as a shop/plece gallery.

**Mariah Carey**  
Mariah fulfilled her childhood dream by swimming with three pink dolphins at Underwater World. It has more than 2,500 marine animals from 250 species.

**Robbie Williams**  
Robbie stayed at the Beaufort Singapore on Sentosa Island and burst into an impromptu song at the hotel bar after his concert.

**Roman and Yvonne Keating**  
The couple dined at Equinox, a restaurant located at the highest vantage point in Singapore with spectacular views of Singapore and the neighbouring countries of Malaysia and Indonesia.

**Westlife**  
Westlife were amongst some of the high profile stars who performed at the MTV Asia awards hosted by Roman Keating and Mandy Moore at the Singapore Indoor Stadium.

**CHANGI AIRPORT**

**JURONG BIRDPARK**

**SINGAPORE TURF CLUB**

**NIGHT SAFARI**

**SINGAPORE ZOOLOGICAL GARDENS**

**BOTANICAL GARDENS**

**ORCHARD ROAD**

**CHINATOWN**

**SINGAPORE RIVER QUAYS**

**CABLE CAR**

**SENTOSA**

**EAST COAST SEAFOOD CENTRE**

**LITTLE INDIA**

**RAFFLES HOTEL**

Fig. 3

Refer to Fig. 3, a promotional leaflet about Singapore.

(a) Identify **three** named wildlife attractions.

.....

.....

..... [3]

(b) Identify **three** named leisure attractions.

.....

.....

..... [3]

(c) Explain **two** ways in which Singapore's hotels are attractive to celebrity guests.

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..... [2+2]

(d) Visitors to Singapore are able to take a 'Night Safari'. Explain the following:

(i) **two** ways in which guests staying at luxury hotels could book this tour

.....

..... [2]

(ii) what is normally included in such a tour

.....

.....

..... [3]





Question 4

# The Hashemite Kingdom of Jordan

## Holy Sites

Jordan is part of the Holy Land that gave birth to three of the world's great monotheistic religions. Sites of significance to believers worldwide are preserved here. Many tombs of Prophets and Sahabas (Companions) of Islam are in Jordan as well as shrines and historical sites that have great meaning to all Muslims: Prophet Muhammad's early awareness of his calling through the encounter with the Monk Bahia is traditionally associated with a tree in *As-Safawi* (4G) and also with *Umm ar-Rasas* (6E) (known in Islam as *Mayfa'a*); *Al-Yarmuk* (2D), *Mu'ta* (7D) and *Al-Mazar* (3D, 7D) are important sites of Islam; and near 'Amman is *Kahf al-Raqim*, the Cave of the Sleepers.



The ancient tree near *as-Safawi* (4G)

*Madaba* (5D), an archaeological park and the ancient city of mosaics - it has the oldest preserved ancient mosaic map of the holy lands. To the west is *Mount Nebo* (5D), traditionally believed to be the burial place of Prophet Moses. Further south along the Dead Sea is the *Sanctuary of Lot* (7D), the cave to which Lot and his daughters escaped when fleeing the destruction of Sodom. Also, of old and new Testament significance is *Umm ar-Rasas*.



*Al-Yarmuk* (2D)

East of the Jordan River, across from the ancient town of Jericho, is *Wadi Kharrar* (5D); it was to this region that Jesus withdrew when the crowds in Jerusalem threatened him. In the south region of *Wadi Kharrar* is the biblical "*Bethany beyond the Jordan*", known by its Arabic name *al-Maghtas* (5D); it is believed to be the place where John baptized Jesus. Nearby are the ruins of *Bethabara*, a Byzantine church commemorating John the Baptist. Overlooking the Dead Sea is *Mukawir* (*Machaerus*) (6D), where Herod imprisoned and finally beheaded John the Baptist. Other important Christian sites include *Pella* (3D), the destination of early Christians fleeing the Roman persecution in Jerusalem; *Feinan* (8C), an ancient copper mine where the Romans forced early Christians to work and the miracle of wine in the cathedral of *Jarash* (4D).

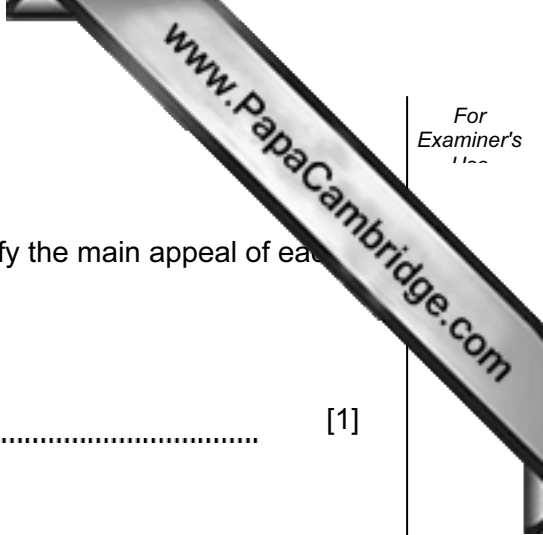


The River Jordan



*Umm ar-Rasas* (*Mayfa'a*) (6E)

Fig. 4



Refer to Fig. 4, an extract from a Jordan visitor leaflet.

(a) Jordan has many historic sites of religious significance. Identify the main appeal of each of the following places to visitors with religious beliefs.

(i) Mount Nebo

..... [1]

(ii) Sanctuary of Lot

..... [1]

(iii) Al Maghtas

..... [1]

(iv) Mukawir

..... [1]

(b) Religious sites often contain places for prayer or religious services.

(i) Describe **three** ways in which tourists may disturb religious activities.

.....  
.....  
.....  
.....  
..... [6]

(ii) Explain **two** ways in which historic religious sites can manage their visitor arrivals.

.....  
.....  
.....  
.....  
..... [3+3]

